This five-day professional level course covers solutions that provide greater visibility into end-user experience (EUE) and application performance.

The Riverbed® Certified Performance Engineering (RCPE) Professional End-User Visibility & Analysis eLearning course introduces visibility solutions that provide greater insights to ensure optimum EUE and application performance.

The primary objective of the RCPE Professional Level course in End-User Visibility & Analysis is to teach IT professionals how to deploy end-user visibility solutions and monitor end-user experiences from local, cloud, web, or enterprise mobile applications running on physical, virtual, or mobile devices.

Use cases for implementation of end-user experience monitoring tools and how they enhance digital performance will be reviewed.

Upon completion of this course, participants will be able to proactively identify and resolve end-user problems that ensure excellent customer service and workforce productivity.

The RCPE Professional Level End-User Visibility & Analysis instructor-led training is a key component of the RCPE EUE & Application Visibility Track.

Learning Objectives and Capabilities

After completing this course, participants will be able to:

- Describe the challenges experienced by hybrid enterprises and how end-user experience monitoring (EUEM) can help.
- Describe the EUEM solution architecture.
- Explore use cases across EUE monitoring, troubleshooting, validation, and analysis categories.
- Deploy server and client-side EUEM solution components.
- Integrate the EUEM solution to external systems.
- Administer users, roles, and EUEM solution components.
- Monitor solution performance using health checks.
- Apply best practices to the collection of end-user performance data.
- Enhance web and desktop visibility using custom activities.
- Enhance mobile and device visibility using custom monitors.
Relevant Solutions

- Riverbed SteelCentral Aternity

Course Availability

Classroom training is available to prospective students and includes lectures by a Riverbed Certified Solution Instructor and access to the Riverbed eLabs for hands-on experience. Each class is priced per student attendee. We recommend dedicated classroom training for organizations with 8 or more students.

Dedicated Classroom Training is available exclusively for one customer at a customer-designated facility. Each class includes lectures by a Riverbed Solution Instructor and access to the Riverbed eLabs. Each class is priced per event and is ideally suited for 8 students to 14 students.

Course Outline

<table>
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<tr>
<th>Design Workflow</th>
<th>Modules</th>
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| Plan            | • Introduce End-User Experience Monitoring  
                  • Visualize End-User Performance  
                  • Explore End-User Use Cases |
| Build           | • Deploy the Solution  
                  • Set Up the Solution |
| Run             | • Administer the Solution  
                  • Monitor Solution Performance  
                  • Collect Performance Data to Determine End-User Experience  
                  • Enhance Web and Desktop Visibility I  
                  • Enhance Web and Desktop Visibility II  
                  • Enhance Mobile and Device Visibility |
More Information

For more information, please visit the RCPE section of our website: https://www.riverbed.com/RCPE