First Time login Process for Riverbed Certification Candidates

Go to https://www.certmetrics.com/riverbed/, and then you can then select “Never logged in before?”
Use the 'By email address’ option and the system will send you an email with instructions on how to set up their login and password.

**Note:** if we find that more than one candidate is sharing the same email address in the system, The candidate will have to enter in their last name and either an exam Registration number or a Testing ID off of their score report. This is done for security reasons. The email address is usually the email you have on your records with Pearson VUE.
You will receive an email with the instructions to set up your login to the system. The link provided will take you to the page below to reset your password.

After you reset your password you will find at the top of the screen your login ID to the system on the form of RB00102193. Keep this for your records, as you will need this information along with your password to access the system:
Now you are able to login to the system [https://www.certmetrics.com/riverbed/]:

![Login Interface](image-url)
Once you are logged in you will be able to:

- Update your demographics (Demographics tab)
- View a history of exams (History tab)
- Track your certification status (Certification tab)
- Download your exam certificate and certification logos (Certification tab)
- Manage your transcripts (Transcripts tab)