



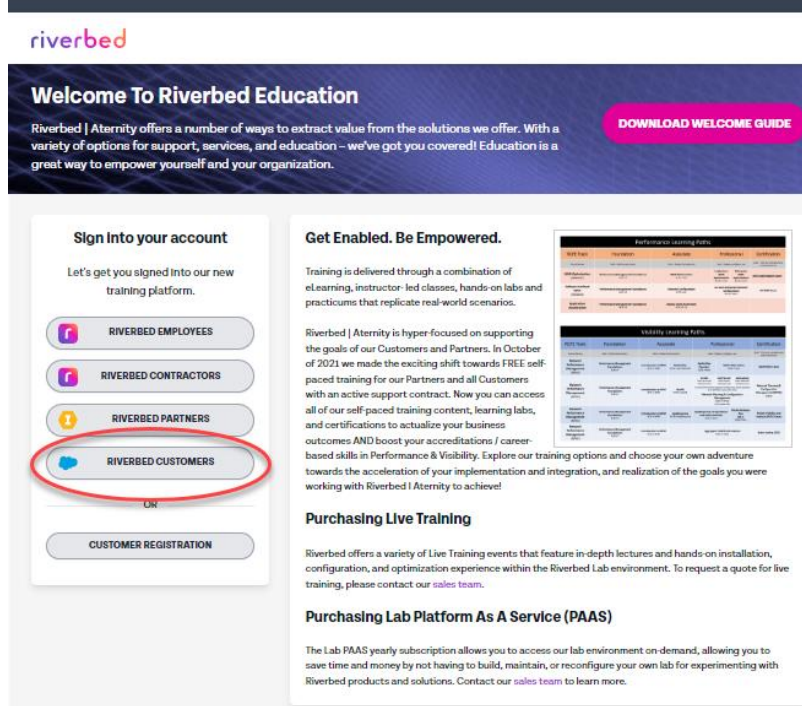
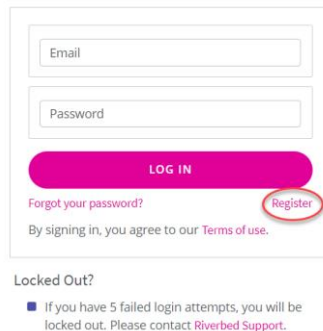
EDUCATION



Your path to digital experience success.

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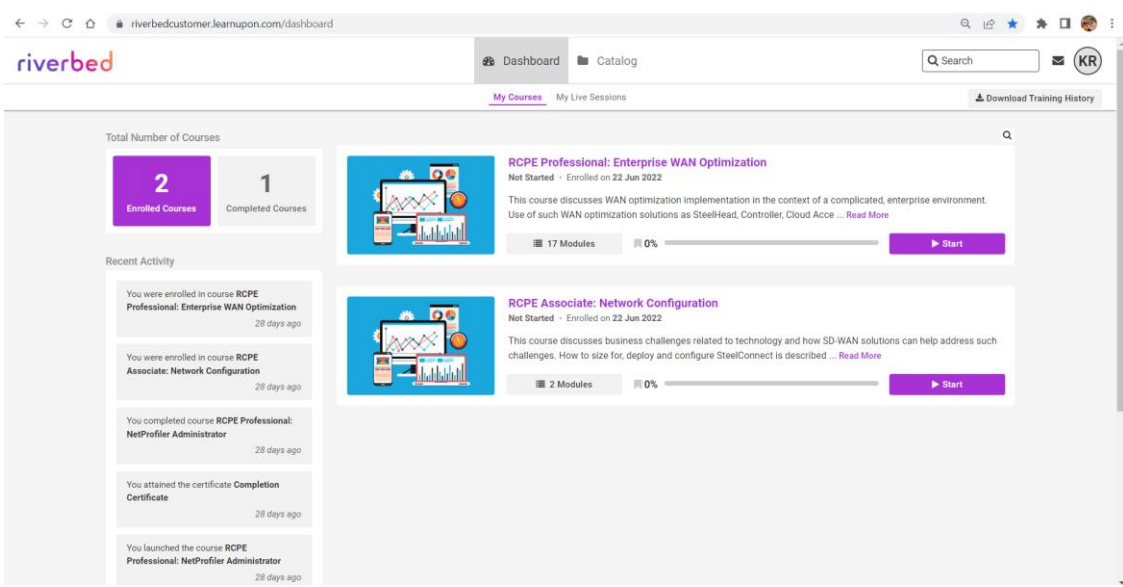
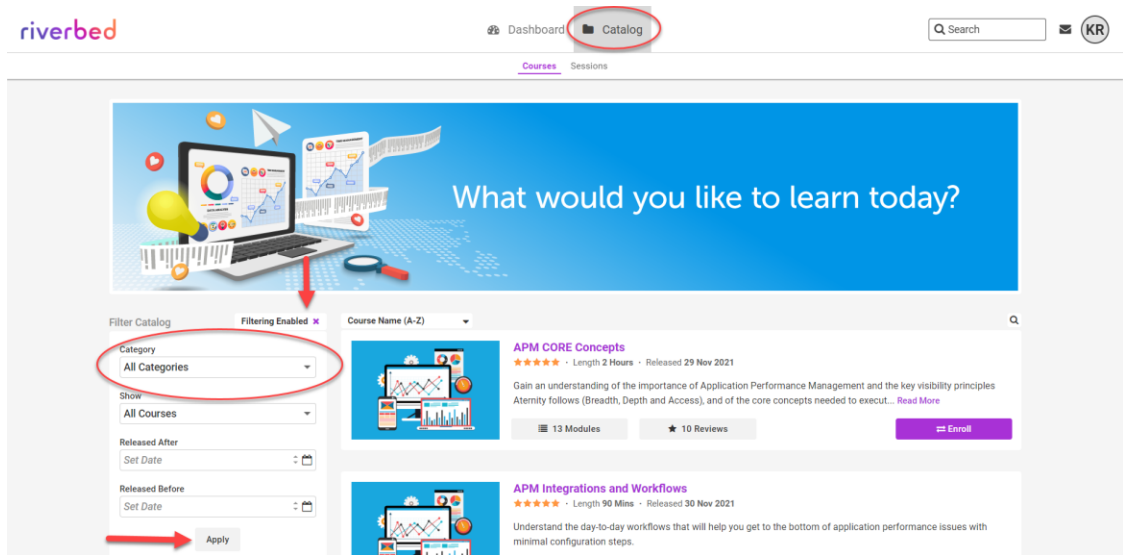
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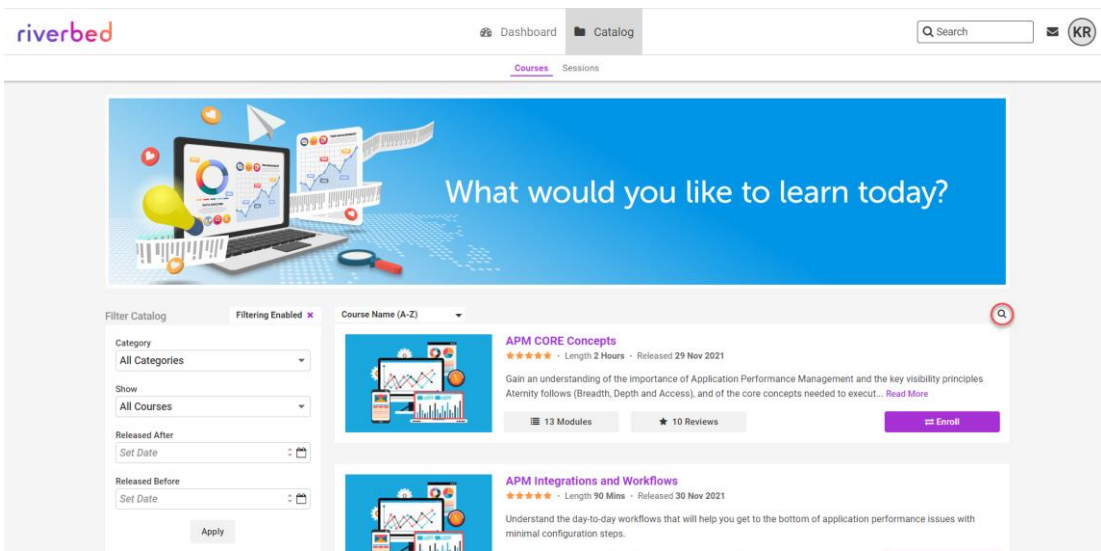
HOW TO ACCESS RIVERBED EDUCATION WEBSITE

Step	Action
1	Access the Riverbed Education landing page .
2	 <p>Click RIVERBED CUSTOMERS. This redirects you to the Community site.</p>
3	 <p>If you have already created an account, use your credentials, and Click LOG IN. Proceed to the next section.</p> <p>If this is your first time visiting this site, click Register to create an account and proceed to Step 4.</p>

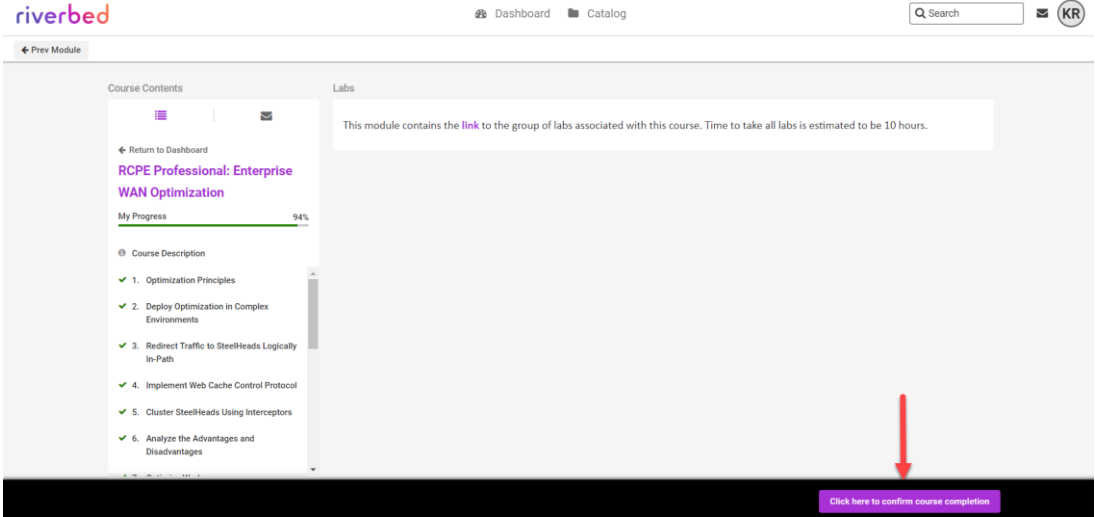
Step	Action
4	<div data-bbox="698 273 993 766">  <div> <div>* First Name</div> <div>* Last Name</div> <div>* Email</div> <div>Enter serial number, permit number or token. Note: Do not use license request key (activation code).</div> <div>* Nickname</div> <div>SIGN UP</div> </div> </div> <p>Join the community to receive personalized information and customer support.</p> <p>Already have an account?</p> <p>Complete the fields and click SIGN UP. You will receive an email with a temporary password.</p>
5	<div data-bbox="300 976 1421 1428"> <p>From: no-reply <noreply-techsupport@riverbed.com> Date: June 16, 2022, at 2:38:03 PM PDT To: john.doe@riverbed.com Subject: Riverbed Community Password Reset</p> <hr/> <p style="text-align: center;"></p> <hr/> <p>Dear Riverbed Customer,</p> <p>A temporary password has been issued to you to access the Riverbed Community website. You will have to change your password when you first access the site.</p> <p>Please click the link below to access the site.</p> <p>https://community.riverbed.com/secure/forgotpassword.jsp?r=00D3000000x003N00055a000009R4aK000000000000MzAwMDAwMDAwMDAwMFRlUkgaDzAwNTVhMDAwMDASUjRhSxU087ZjASxEKNDay1QmncP4rBnbFIF19QaDAZFW2njacRdLSl5_AXADiwi_qbg3l1wzYPCAmvD0M6V_seN6S1BPx1=page&fpot=2cada42a-efb2-4d83-822f-8123a450d53037f778ec-9d64-47f6-x9408-1c24b401f669</p> <p>Email: john.doe@riverbed.com</p> <hr/> <p>Please do not respond directly to this message using the "reply" address. This email is an automated service and is not monitored for replies.</p> <p>Regards, Riverbed Support</p> </div> <p>Click the link in the email and reset your password. If not automatically redirected, access https://education.riverbed.com/ and login.</p>

HOW TO ENROLL FOR COURSES

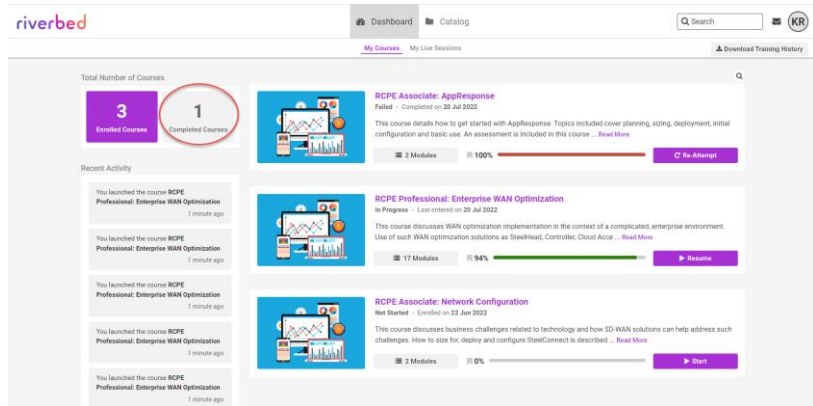
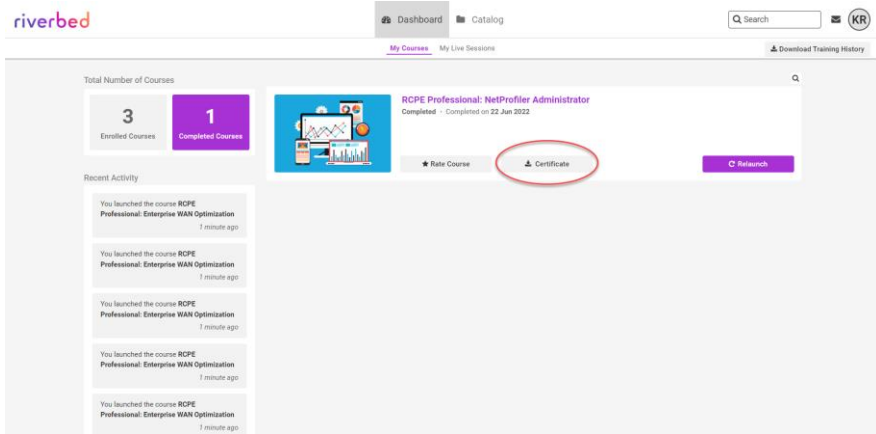
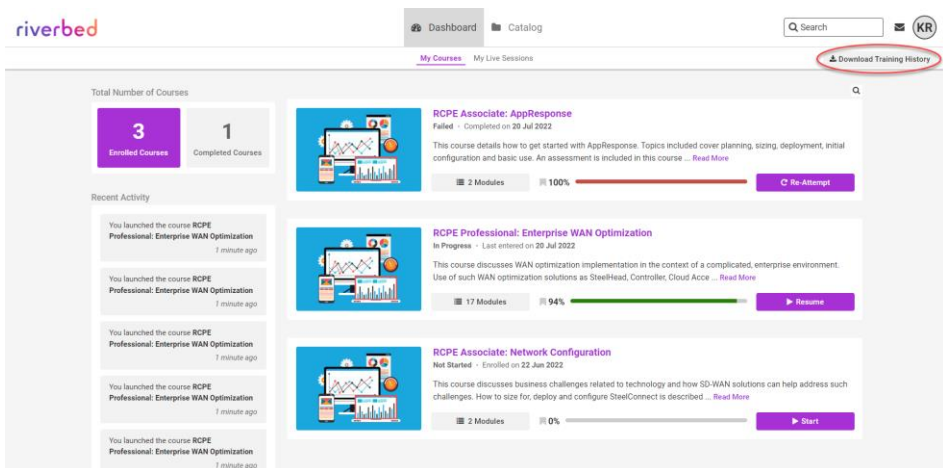
Step	Action
1	 <p>When you login, you are taken to the Dashboard (the Dashboard is blank until you enroll in a course).</p> <p>In the top-middle, click Dashboard, and then select Catalog.</p>
2	 <p>Click the Category drop-down and select the category of your choice, and then click Apply (example: if you select WAN Optimization, and then click Apply, all available courses for the WAN Optimization track appear).</p> <p>Note: When you apply a filter, it is indicated and remains in effect until you clear it by clicking Filtering Enabled X.</p>

Step	Action
3	<div data-bbox="315 239 1409 785">  </div> <p>Select the course you want to take and click Enroll (for example: RCPE Professional: Enterprise WAN Optimization and click Enroll).</p> <p>Note: You can select any other category and any other course(s) you may want to add to your Dashboard list.</p> <p>When in the Catalog, click the magnifying glass to search by a key word or course name.</p> <p>Note: A search term entered remains in effect until you clear the search field.</p>

HOW TO MARK COURSES COMPLETE

Step	Action
1	 <p>From the Dashboard, click the course you want to mark complete. If you are not already in the course, click Resume.</p> <p>When you have completed all modules and labs, click the Labs section, and Click here to confirm course completion.</p>


HOW TO VIEW COMPLETED COURSES

Step	Action
1	 <p>From the Dashboard, click Completed Courses.</p>
2	 <p>Your completed courses appear. You can also download a certificate and rate the course.</p>
3	 <p>Download your training history by clicking Download Training History.</p>

TRAINING ASSISTANCE

If you do not have access to all the training, you can send an email to [Customer Training](#) from your business email address.


Example of what you may see when you begin the Professional level courses.



RCPE Certified Professional: NetProfiler Exam
 ★★★★★ · Length 60 Mins · Released 11 Nov 2021

This certification exam is based on the content included in the RCPE Professional NetProfiler courses, which are NetProfiler Operator and NetProfiler Administrator. The exam consists of 40 questions ... [Read More](#)


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 ★★★★★ · Length 80 Mins · Released 11 Nov 2021

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 ★★★★★ · Length 60 Mins · Released 11 Nov 2021

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 ★★★★★ · Released 04 Feb 2022

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